

NOTICE TO THE CUSTOMERS

Dear Valued Customers,

Due to the current situation regarding the Novel Coronavirus Pneumonia outbreak. The SBI, HK ("Branch") would like to give notice that to ensure the health and safety of our customers and our staff , effective from 25.03.2020, the timing for Cash receipts and payments over the Branch counters will be reduced from 9:30 AM to 1:00 PM as against the existing timing of 9:30 AM to 4:00 PM. The timings for all other services for customers continue to remain as per the existing timings.

We further advise that the change in timings is temporary and may be subject to change considering after prevailing situation. The customers will be intimated in case of restoration of timings or any further changes in the timings. The adjusted timings will be updated on our official website <https://hk.statebank>. Customers are requested to check our official website <https://hk.statebank> and email communication regarding the latest business opening hours before visiting us.

We appreciate your understanding during this period. We also request you to please take all the necessary precautions and follow the guidelines issued by Department of Health, the Government of HKSAR. You are always welcome to call our office hotline (tel. 25971222) for any query.

Yours faithfully,

State Bank of India, Hong Kong Branch